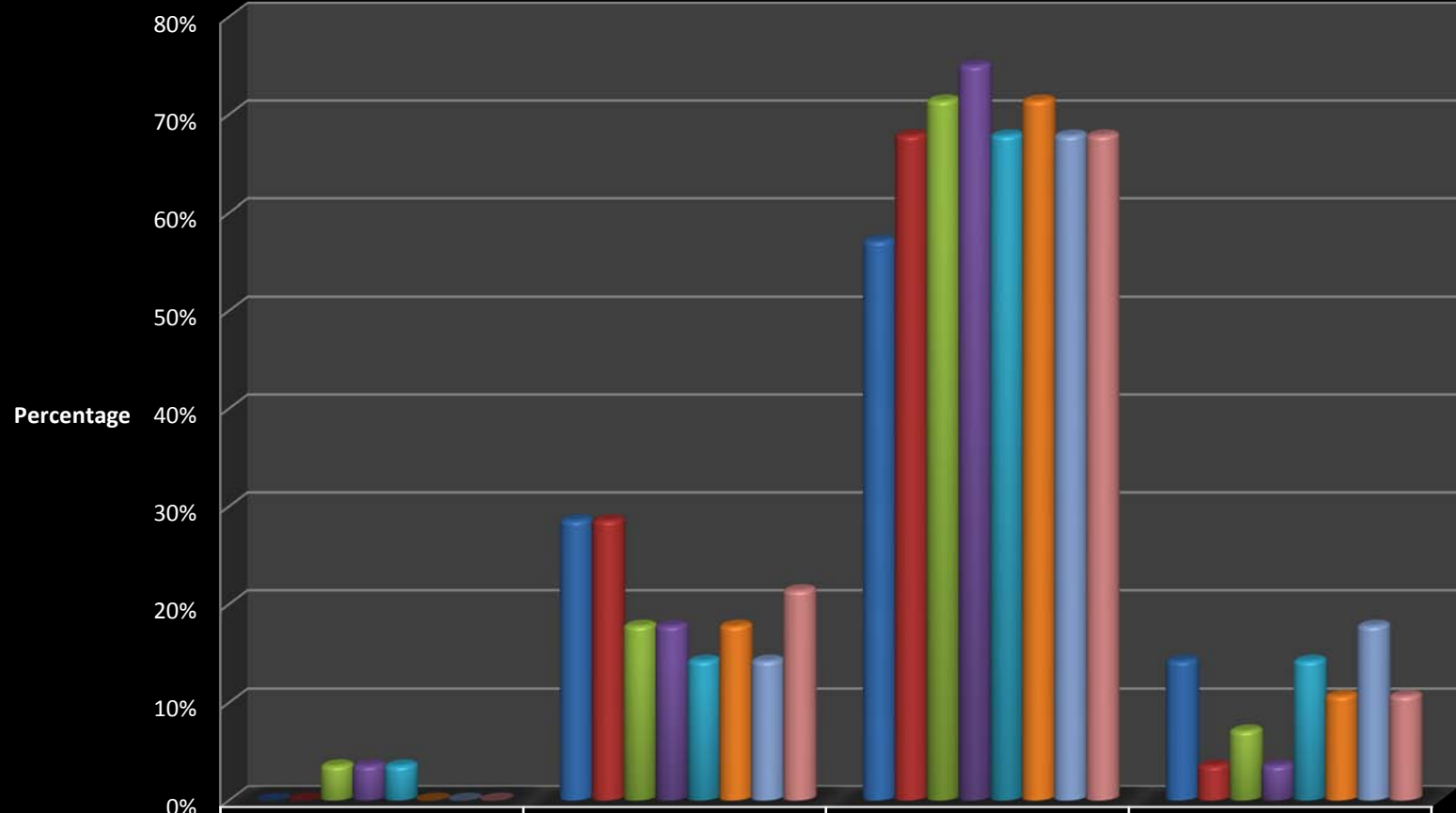


Name of reviewer : Mrs Noor Azeedah Mohd Tahir
Date presented : 6 May 2010
Title of Book : How To Do Just About Anything in Microsoft Excel
Author : Reader's Digest
Audience : 78 Participants
Feedback Received : 28 Forms

| NO. | SUBJECT | POOR (1) | FAIR (2) | GOOD (3) | VERY GOOD (4) |
|-----|--|----------|----------|----------|---------------|
| 1. | Informative | 0 | 8 | 16 | 4 |
| | | 0% | 28.57% | 57.14% | 14.29% |
| 2. | Clarity of Content | 0 | 8 | 19 | 1 |
| | | 0% | 28.57% | 67.86% | 3.57% |
| 3. | Presentation (Approach to the subject, use of visual aids, eye contact, style, body language, etc) | 1 | 5 | 20 | 2 |
| | | 3.57% | 17.86% | 71.43% | 7.14% |
| 4. | Professional appearance | 1 | 5 | 21 | 1 |
| | | 3.57% | 17.86% | 75% | 3.57% |
| 5. | Interaction with audience | 1 | 4 | 19 | 4 |
| | | 3.57% | 14.29% | 67.86% | 14.29% |
| 6. | Readiness to respond | 0 | 5 | 20 | 3 |
| | | 0% | 17.86% | 71.43% | 10.71% |
| 7. | Well-timed | 0 | 4 | 19 | 5 |
| | | 0% | 14.29% | 67.86% | 17.86% |
| 8. | Overall presentation | 0 | 6 | 19 | 3 |
| | | 0% | 21.43% | 67.86% | 10.71% |

BOOK REVIEW ANALYSIS: 6 MAY 2010



| | Poor (1) | Fair (2) | Good (3) | Very Good (4) |
|---------------------------|----------|----------|----------|---------------|
| Informative | 0% | 28.57% | 57.14% | 14.29% |
| Clarity of Content | 0% | 28.57% | 67.86% | 3.57% |
| Presentation | 3.57% | 17.86% | 71.43% | 7.14% |
| Professional Appearance | 3.57% | 17.86% | 75% | 3.57% |
| Interaction With Audience | 3.57% | 14.29% | 67.86% | 14.29% |
| Readiness to Respond | 0% | 17.86% | 71.43% | 10.71% |
| Well-timed | 0% | 14.29% | 67.86% | 17.86% |
| Overall Presentation | 0% | 21.43% | 67.86% | 10.71% |