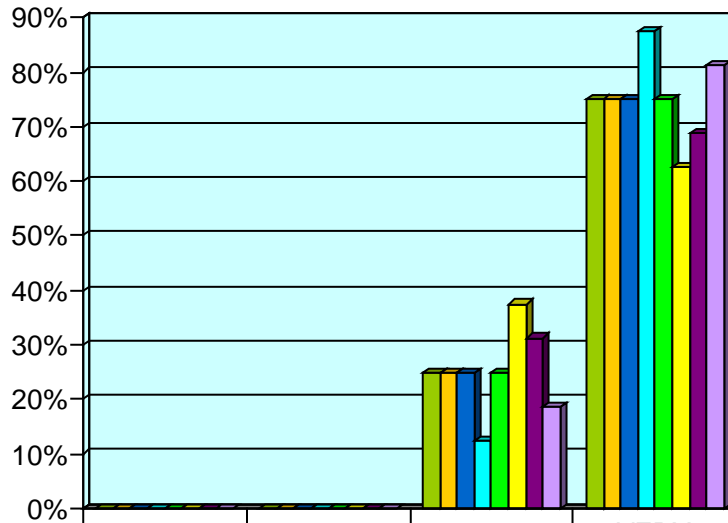


## BOOK REVIEW ANALYSIS

Name of Reviewer : Cik Alia Md Saleh  
 Date Presented : 11 February 2010  
 Title : How Starbucks Saved My Life: The Riches-to-Rags Story of a Man Who Had it All, Then Lost it All, and Found it Again (Re-run)  
 Author : Michael Gates Gill  
 Audience : 30 Participants  
 Feedback Received : 16 Forms

No.	Subject	Poor (1)	Fair (2)	Good (3)	Very Good (4)
1	Informative	0	0	4	12
		0%	0%	25%	75%
2	Clarity of content	0	0	4	12
		0%	0%	25%	75%
3	Presentation (Approach to the subject, Visual aids, Summary, eye contact, confidence)	0	0	4	12
		0%	0%	25%	75%
4	Professional appearance	0	0	2	14
		0%	0%	12.5%	87.5%
5	Interaction with audience	0	0	4	12
		0%	0%	25%	75%
6	Readiness to respond to audience feedback	0	0	6	10
		0%	0%	37.5%%	62.5%
7	Well-timed	0	0	5	11
		0%	0%	31.3%	68.7%
8	Overall presentation	0	0	3	13
		0%	0%	18.7%%	81.3%

### BOOK REVIEW ANALYSIS: FEBRUARY 2010



	POOR	FAIR	GOOD	VERY GOOD
■ Informative	0%	0%	25%	75%
■ Clarity of content	0%	0%	25%	75%
■ Presentation	0%	0%	25%	75%
■ Professional appearance	0%	0%	12.50%	87.50%
■ Interaction with audience	0%	0%	25%	75%
■ Readiness to respond	0%	0%	37.50%	62.50%
■ Well-timed	0%	0%	31.30%	68.70%
■ Overall presentation	0%	0%	18.70%	81.30%