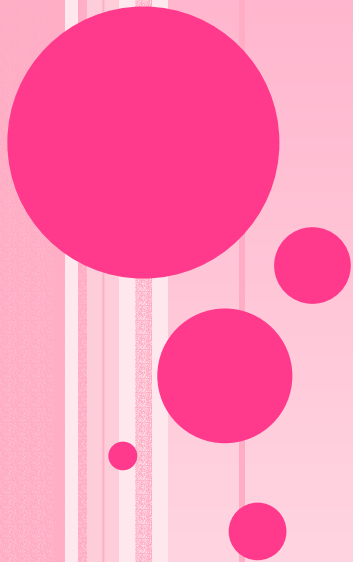




HOW STARBUCKS SAVED MY LIFE BY MICHAEL GATE

Book Review Session by Alia Md Saleh





BRIEF SUMMARY

“Michael Gill has it made. He is educated, wealthy and well-connected. He has a creative and lucrative advertising job he loves and a model family life. But then he loses it all.

Michael is fired by a young exec he hired. He has an affair that destroys his marriage and results in a newborn son. And he is diagnosed with brain cancer. He has no insurance, no income, nothing.

By chance Michael wanders into a Starbucks open day and is offered a job. What follows is an inspirational eye-opener as he experiences a whole new world with people from completely different walks of life. There he finds a sense of camaraderie and team spirit he has never encountered before, and most important of all, happiness. “

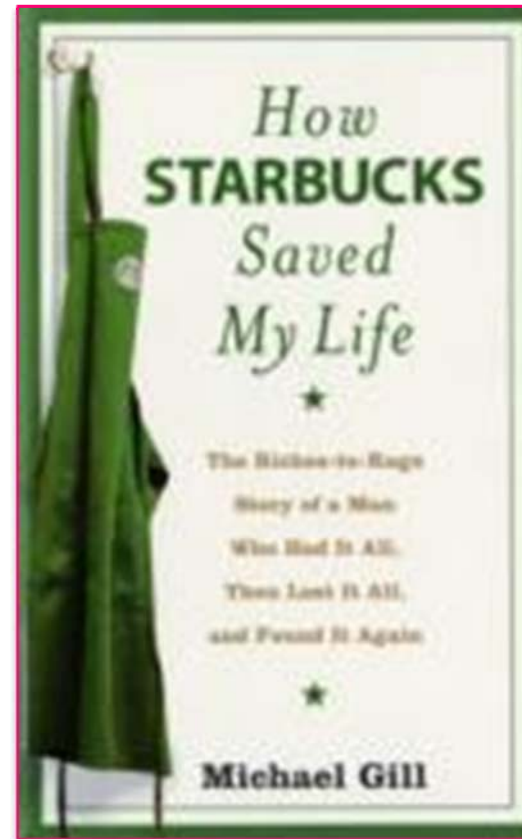


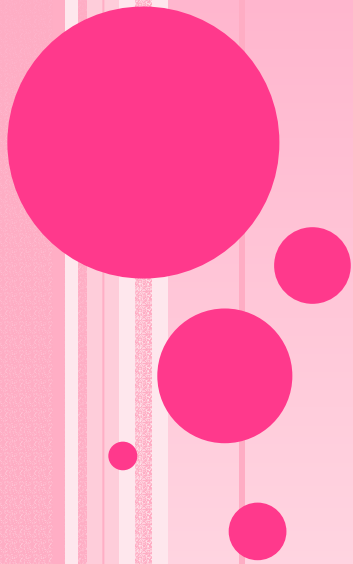


INTRODUCTION

INTRODUCTION

- 262 page
- Published by HarperCollins Publisher
- Well of family with father-New York Staff Writer
- Resumé-Degree from Yale
- Name dropping-Katherine Hepburn, Frank Sinatra & Ernest Hemingway





CONTENT

CONTENT



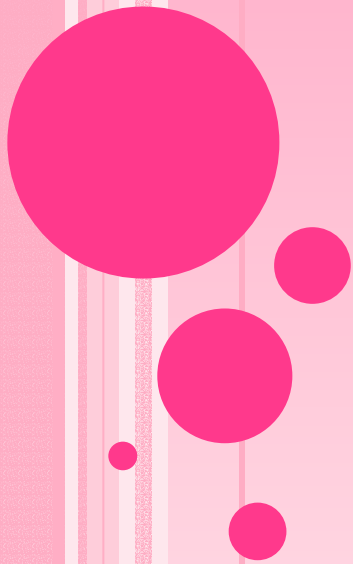
- Crossroads of Michael Gill's life – success and then he had nothing (no job, no family, no health insurance and brain tumor).
- Buying a latte and ended up being interviewed (by Crystal) to a job as a Barista in Starbucks.
- Managed to get a job but different environment makes him timid and nervous.
- Challenges in work:
 - ❖ Different location (not 78th and Lex but 93rd & Broadway)
 - ❖ Blending in with different type of people from different background



CONTENT (CONTINUED)

- ❖ Tasks – started out with cleaning toilets, then cash register, opening & closing of the store, “Coffee Master” and ultimately barista.
 - ❖ Getting out of his shell and comfort zone by getting to know the “Partners” and “Guests”
 - ❖ Patching things up with his family (children).
- Transferring to Bronxville.





REVIEW

REVIEW



PLUSSES:

- “The humble improve” quote by Wynton Marsalls, *jazz musician, published on the side of a cup of Starbucks Double Tall Skim Latte*
- Smooth flow of intertwining the past and the future
- Relatable – career, family, life.
- Lessons to be learned – reminder:
 - ❖ Balance your life
 - ❖ Be passionate! Be happy!
 - ❖ Humility
 - ❖ Differences are acceptable through understanding (everyone has a story to tell!)



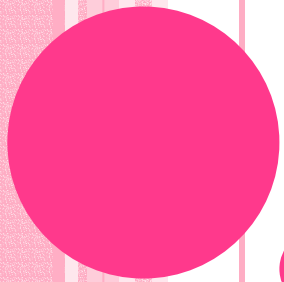
REVIEW (CONTINUED)



MINUSES:

- Reminiscing the past can be overly sappy and makes development of some part of the story seem slow, a drag.
- No table of content.





THANK YOU.

